TRIAL PRO PRIVACY POLICY

Updated: 03.25.2020

At Trial Pro, we believe privacy is a fundamental human right. We appreciate your trust in our products and services. In order to provide you with great games and simulators and make them better, Trial Pro requests that we have your consent to collect both personal information and non-personal information (collectively, "Information"). We take care of how your Information is processed and used. Trial Pro does NOT gather your personal information to sell to advertisers or other organizations.

1. FREQUENTLY ASKED QUESTIONS (FAQs)

These FAQs provide a handy entry point to our longer and more comprehensive Privacy Policy (see Section 2 below). They are intended to enhance rather than replace the important notices in the Privacy Policy, which governs our collection, use, storage, and sharing of the information that we collect or receive from you.

What's new as of May 25, 2018?

GDPR! <u>GDPR (General Data Protection Regulation)</u> is a new set of rules and regulations for how internet companies should behave in Europe. GDPR was developed by the European Union, so it legally only applies to EU member countries. However, its impact is felt all over the world. It doesn't matter what country the hard drive containing the data is in; if it is about an EU citizen, the GDPR applies.

In these new FAQs, we provide more examples of how we may use some of the data we collect. They enhance our prior explanations but are not intended to imply that these are new uses of collected data. Additionally, if your data indicates you are in the European Economic Area (EEA), we have added information regarding new opt-out capabilities and information on how you can exercise your data access and deletion (erasure) rights.

I downloaded a Trial Pro product to my computer, what should I know?

Trial Pro has collected some or all of the following information about your device: unique device identifiers; IP address; country of install (mapped from IP address); device manufacturer and model platform type (iOS, Android, Mac, Windows, etc.) and the operating system and version running on your system or device; language; CPU information such as model, the number of CPUs present, frequency, and instruction set support flags; the graphics card type and vendor name; graphics card driver name and version (e.g., "nv4disp.dll 6.10.93.71"); which graphics API is in use (e.g., "OpenGL 2.1" or "Direct3D 9.0c"); amount of system and video RAM present; current screen resolution; version of the product; sensor flags (e.g., device support for gyroscope, touch pressure or accelerometer); application or bundle identification ("app ID")

of the game installed; and a checksum of all the data that gets sent to verify that it transmitted correctly.

We do not sell or share your data with any third-party data collection companies or advertisers. All of the data you provide us is for internal purposes. Those purposes include ensuring that users are not improperly and illegally sharing login information, bug-reporting and tracking (ensuring that we are fixing the product where errors arise), continuing legal education (CLE) reporting, and general product usage information to help us improve the customer experience.

For attorneys seeking continuing legal education (CLE) credit, several state CLE boards in the U.S. require us to share some of your personal information with the CLE board in order to verify that you have completed a certain CLE course. Trial Pro ensures that all of this data is stored and transmitted securely and not shared with anyone else outside of the requesting CLE Board. Those who wish to opt-out of such information tracking and transmission may not be eligible to receive CLE accreditation for that course, since we will not be able to verify your progress with the CLE Board of the state in which you are seeking credit.

Some of Trial Pro's products are built on the Unity Game Engine platform. As such, we also use the Unity Analytics tool internally to track in-game and in-simulator usage statistics, so that our developers can better pinpoint issues/bugs and address them immediately. Unity has collected device information, like IP address and device identifiers, as well as events completed or actions taken within the game or simulator, including level/exam, number of credits/accomplishments, time it took you to earn them, metadata about in-game communications and the value and details of purchases. Using the Unity systems, Trial Pro has ongoing access to this data. This collection and use of data makes it possible for your experience to operate as expected by permitting you to do things like redeem rewards you have earned or return to where you left off in a game, case, or exam. Trial Pro also has access to aggregated reports about game/simulator activity in general. These reports are based, in part, on your game/ simulator activities, but do not specifically identify you or your device. The reports described in this paragraph help Trial Pro make decisions on optimal methods to run our products we have made for you. For example, we may need to know the types of devices running a Trial Pro product to determine how to support that product's updates on an ongoing basis. None of the data collected via Unity Analytics is shared with any third-parties, including state CLE **Boards.**

What are device identifiers (like IDFA or fingerprints) and why do you collect them?

Like many other providers of desktop and mobile apps, instead of requiring users to create an account and log in to it each time they access one of our apps, Trial Pro and others using our products may opt to recognize the user's device through various device identifiers. Device identifiers are also used for functions that require Trial Pro to recognize devices across various apps.

Why do you collect and monitor IP addresses?

Many users of Trial Pro are students or attorneys who are under the umbrella of their university's or firm's subscription to a Trial Pro product. The majority of deployment schemes for universities and law firms operate through an IP authorization infrastructure. What this means is that instead of forcing the university or firm to manage hundreds or thousands of usernames and passwords, users can access the Trial Pro software without having to login and/or pay for an individual license if they are within a certain subset of IP addresses that have been provided to us by the university or law firm. This increases accessibility for users and also reduces the account management load for the IT administrators of universities and law firms.

We also monitor IP addresses for digital rights management purposes. If we see that a certain user is concurrently logged in at two different geographic locations, then that indicates to us that the username/password has been improperly shared and is now being used on 2 or more different devices. In this type of situation, we usually temporarily disable the account and deliver a warning to the account holder. However, Trial Pro reserves the right to terminate any account that is suspected of engaging in improper and illegal software piracy and/or account sharing.

2. PRIVACY POLICY OVERVIEW

Trial Pro offers a variety of products and services for lawyers, students, academics, and others that will be referred to in this policy as the "Service" or "Services." Because we would like to avoid excessive formality and make this information easy to understand, the policy refers to Trial Pro as "we" or "us" and to the reader as "you." When we say "device," we mean any device, including desktop, laptop, PC or Mac computers, smartphones, tablets, or any other device that is used to access or interact with the Service. By using the Service, you agree to this Privacy Policy and understand that we may transfer your data outside of the European Economic Area (EEA). This Privacy Policy governs our information practices for the Service, which includes any websites, where a link to this policy is provided. It describes how we collect, use, share, and protect information from customers, users, or people browsing or using our sites (collectively "Users") when Users access or interact with or use our Service. This includes when Users:

- Visit the Trial Pro website(s);
- Choose to interact with the community and forum pages on the Services;
- License and download Trial Pro software products ("Trial Pro Software");
- Play or use Trial Pro Software;

We receive information about Users, their devices, locations and interactions with the Service primarily in two ways:

• *Actively:* When Users actively provide us with information. For example, when a User creates an account with Trial Pro, he or she will type in a name, username, and email address and may be required to provide a date of birth or other information.

• *Passively:* When our systems automatically collect information about browsers, devices, and certain activity within the Service. For example, when Users access Trial Pro Software, our systems may automatically collect a variety of information from User devices and/or User game/simulator activity, including device name, device characteristics, and unique identifiers (e.g., Serial Number).

3. INFORMATION WE MAY COLLECT OR RECEIVE

Information that you or others actively provide, including:

- Name
- Age or date of birth
- Gender
- Username
- Profile photo
- Email address
- Physical or mailing address
- Phone number
- Name and contact information for a business or organization
- Password(s) that Users create to access parts of the Service
- Billing or financial account information and tax or government IDs:
 - When Users provide payment (e.g. credit card) information to make a purchase, that information is sent to payment processors (e.g., Stripe) who assist Trial Pro. Trial Pro's payment systems are not designed to store credit card numbers.
 - When Users provide us with the information we need to send them payments.
- Social network information: When you log in to our Services with a social network account, you may have the option of sharing information such as the name you use on that network and your friends list or other information that the third party social network chooses to share with Trial Pro.
- Users may share information with us that we store on their behalf and use to enhance their experiences.

- Users may provide us with information when they participate in community and forum pages on the Services.
- Location information:
 - Users can actively provide specific location information in certain account registration processes or when providing payment information, such as a billing address.
 - Users can choose to share the specific location of their device by permitting Trial Pro to access it through the GPS functionality on their device.

Information that is passively collected by Trial Pro (often automatically), including:

- Device Information: including various unique identifiers, such as IDFA, IDFV, MAC address, when, for example, you access the Trial Pro Software.
- Location information: Our systems (like most used on the web) automatically collect an IP address when Users access the Service. IP addresses can be used to learn about the general location (e.g. city, state and country) of the User's point of access to the web.
- Game/Simulator play activity and actions: When you play the Trial Pro Software, certain activities such as play session information and monetization events are collected.
- Log information: When you access our Service or products that use an aspect of our Service, we may log a variety of technical information ("Log Info"), including:
 - IP address;
 - Device information, including device name and IDs, hardware model, operating system and version, and mobile network information;
 - Browser information;
 - Cookie information;
 - Date/time of access;
 - Requested page(s); and
 - Referring page(s).

- User device information: When you play or use Trial Pro Software, Trial Pro may collect some or all of the following information:
 - Unique device identifier generated from the device MAC/IMEI/MEID, which we alter to limit the ability to identify the relevant device in the future;
 - IP address;
 - Device manufacturer and model;
 - The operating system and version running on your system or device;
 - Browser type;
 - Language;
 - The make of the CPU, and number of CPUs present;
 - The graphics card information, such as type, vendor and driver name, version and graphics API;
 - Amount of system and video RAM present;
 - Current screen resolution;
 - Operating system identifier (e.g., Mac, Windows, etc.);
 - A checksum of all the data that gets sent to verify that it did transmit correctly; and
 - App ID of the game/simulator/product installed.
- Cookies:
 - Trial Pro may employ cookies and related technologies to store information on or read information from your browser or device. The technologies used for these purposes may include: (i) cookies; (ii) web beacons; (iii) tracking pixels; and/or (iv) local shared objects (also known as Flash cookies).
- Other information: We may obtain additional information about you from third parties such as marketers, partners, researchers, and others. We may combine information that we collect from you with information about you that we obtain from such third parties and information derived from any other subscription, product, or service we provide.

4. HOW WE USE THE INFORMATION WE COLLECT OR RECEIVE

A. Use at a Glance

We primarily use the information we collect to provide, administer, operate and improve our Services. We may use your information for the following purposes:

- To create, administer and troubleshoot accounts and Services we provide;
- To credit or accept payments;
- To provide technical support and respond to inquiries;
- To prevent fraud, enforce the relevant terms of service or licenses, and protect Users;
- To analyze use of the relevant site, game, simulator, product, or software; test changes and improvements; to personalize your experiences, and; to identify and suggest connections with other Users;
- To perform analytics and research aimed at improving the accuracy, effectiveness, usability, or popularity of products and services that Trial Pro provides;
- To create and share statistics and reports regarding aggregate usage of Trial Pro Software;
- To enable user-to-user communications;
- To link to or combine with other information we have gathered;
- To inform Users of new products and services, including promotional offers; and
- To contact you with information that we believe will be of interest to you.
- As we believe to be necessary or appropriate: (a) under applicable law, including laws outside your country of residence; (b) to comply with legal process; (c) to respond to requests from public and government authorities, including public and government authorities outside your country of residence; (d) to enforce our terms and conditions; (e) to protect our operations or those of any of our affiliates; (f) to protect our rights, privacy, safety or property, and/or that of our affiliates, you or others; and (g) to allow us to pursue available remedies or limit the damages that we may sustain.

B. Comprehensive List

Below we list how we use Personal Information for legitimate business purposes more comprehensively and inclusive of our legal basis for such collection and use as required by laws of certain jurisdictions where we operate including:

Providing the functionality of the Services and fulfilling your requests.

- To provide the Services' functionality to you, such as arranging access to your registered account, and providing you with related customer service, including troubleshooting and service restoration.
- To respond to your inquiries and fulfill your requests, when you contact us via one of our online contact forms or otherwise, for example, when you send us questions, suggestions, compliments or complaints, or when you request a quote for or other information about our Services.
- To complete your transactions and provide you with related customer service.
- To send administrative information to you, such as changes to our terms, conditions and policies.
- To allow you to send messages to another person if you choose to do so.
- We will engage in these activities to manage our contractual relationship with you and/or to comply with a legal obligation.

Providing you with our newsletter and/or other marketing materials and facilitating social sharing.

- To send you marketing related emails, with information about our services, new products and other news about our company.
- To facilitate social sharing functionality that you choose to use.
- We will engage in this activity with your consent or where we have a legitimate interest.

Analysis of Personal Information for business reporting and providing personalized services.

- To analyze or predict our users' preferences in order to prepare aggregated trend reports on how our digital content is used, so we can improve our Services.
- To better understand you, so that we can personalize our interactions with you and provide you with information and/or offers tailored to your interests.

- To better understand your preferences so that we can deliver content via our Services that we believe will be relevant and interesting to you.
- We will provide personalized services either with your consent or because we have a legitimate interest.

Allowing you to participate in sweepstakes, contests or other promotions.

- We may offer you the opportunity to participate in a sweepstakes, contest or other promotion.
- Some of these promotions have additional rules containing information about how we will use and disclose your Personal Information.
- We use this information to manage our contractual relationship with you, or in some cases, based on your consent or our legitimate interest.

Aggregating and/or anonymizing Personal Information.

• We may aggregate and/or anonymize Personal Information so that it will no longer be considered Personal Information. We do so to generate other data for our use, which we may use and disclose for any purpose.

Accomplishing our business purposes.

- For data analysis, for example, to improve the efficiency of our Services;
- For audits, to verify that our internal processes function as intended and are compliant with legal, regulatory or contractual requirements;
- For fraud and security monitoring purposes, for example, to detect and prevent cyberattacks or attempts to commit identity theft;
- For developing new products and services;
- For enhancing, improving, or modifying our current products and services and/or assisting our developers with this activity;
- For identifying usage trends, for example, understanding which parts of our Services are of most interest to users;
- For determining the effectiveness of our promotional campaigns, so that we can adapt our campaigns to the needs and interests of our users; and
- For operating and expanding our business activities, for example, understanding which parts of our Services are of most interest to our users or assisting our developers with this

activity within their business so we can focus our and their energies and resources on meeting our users' interests;

- We engage in these activities to manage our contractual relationship with you, to comply with a legal obligation, and/or because we have your consent or a legitimate interest.
- We disclose Personal Information to our affiliates for the purposes described in this Privacy Policy.

Trial Pro LLC is the party responsible for the management of the jointly-used Personal Information.

To our third-party service providers, to facilitate services they provide to us.

• These can include providers of services such as website hosting, data analysis, payment processing, order fulfillment, information technology and related infrastructure provision, customer service, email delivery, auditing, and other services.

To third parties, to permit them to send you marketing communications, consistent with your choices.

To third-party sponsors of sweepstakes, contests, and similar promotions.

- By using the Services, you may elect to disclose Personal Information.
- On message boards, chat, profile pages, blogs and other services to which you are able to post information and content (including, without limitation, our Social Media Pages). Please note that any information you post or disclose through these services will become public and may be available to other users and the general public.
- Through your social sharing activity. When you connect your Services account with your social media account, you will share information with your friends associated with your social media account, with other users, and with your social media account provider. By doing so, you authorize us to facilitate this sharing of information, and you understand that the use of shared information will be governed by the social media provider's privacy policy.

Other Uses and Disclosures.

• We also use and disclose your Personal Information as necessary or appropriate, especially when we have a legal obligation or legitimate interest to do so:

To comply with applicable law and regulations.

• This can include laws outside your country of residence.

To cooperate with public and government authorities.

- To respond to a request or to provide information we believe is important.
- These can include authorities outside your country of residence.

To cooperate with law enforcement.

• For example, when we respond to law enforcement requests and orders or provide information we believe is important.

For other legal reasons.

- To enforce our terms and conditions or licenses; and
- To protect our rights, privacy, safety or property, and/or that of our affiliates, you or others.

In connection with a sale or business transaction.

We have a legitimate interest in disclosing or transferring your Personal Information to a third party in the event of any reorganization, merger, sale, joint venture, assignment, transfer or other disposition of all or any portion of our business, assets or stock (including in connection with any bankruptcy or similar proceedings) *Such third parties may include, for example, an acquiring entity and its advisors.*

5. SHARING INFORMATION

Trial Pro does not share or sell your information to any third-parties, advertisers, or organizations for purposes of data collection or analysis. We only share your information in a very limited number of circumstances, all of which pertain to our ability to continue providing you with the highest quality legal technology products.

How we might share the information we collect or receive

- Third-party service providers: We provide User information to other companies that perform Services on Trial Pro's behalf. For example, we may employ service providers to process payments (e.g., Stripe); host or store our data (e.g., Amazon Web Services); deliver email messages (e.g., HubSpot) or analyze data (e.g., Qualtrics).
- Safety, security, and legal compliance: We may share your information:

- When we have a good faith belief that we are required to disclose the information in response to legal process (e.g., if we receive a court order, search warrant, subpoena, or similar legal process);
- To satisfy any applicable laws or regulations;
- If we believe that the Service is being used in the commission of a crime, including to report such criminal activity or to exchange information with other companies and organizations for the purposes of fraud protection and credit risk reduction;
- When we have a good faith belief that there is a meaningful risk that poses a threat to the safety of you, another person or the public generally; and
- In order to protect the rights or property of Trial Pro, including to enforce the terms and licenses that govern the use of the Services.
- Sale or merger: In the event that Trial Pro explores or undergoes a business transition, such as a merger, acquisition by another company, transfer of control, or sale of all or a portion of its assets, we may share or transfer all of your information, including personal information.
- With your consent: We may share your information for other purposes if (i) you direct us to do so or (ii) you consent to such sharing.
- De-identified and/or aggregated information: Some of the information we collect does not directly identify you or your device. We may modify other information that can identify you or your device to limit or prevent such identification by de-identifying it or aggregating it. We can share de-identified and/or aggregated information with any third party without restriction and use it for any purpose.

Example of how your actions can result in sharing with others

- Sharing can happen within our Services and outside it when you take certain actions. For example:
 - When you share on a social network depending on your privacy settings at the relevant social network some Users of the relevant social network will be able to see the information you share.
 - When you post comments on our forums or blog, visitors and other forum Users will be able to see your username, photo, and comments.

6. OUR POLICIES CONCERNING CHILDREN

Our Services are intended for general audiences. Trial Pro does not knowingly collect any personal information from children.

• If any party becomes aware that a child under the age of 13, or under the age of 16 for those parties in the European Economic Area, has provided us with personal information in contravention of our policies, they should contact us at <u>info@trialpro.zendesk.com</u>.

7. ACCESSING/UPDATING/DELETING YOUR INFORMATION

You can view, correct, update or request the deletion of your personal information in any of your Trial Pro accounts at any time.

If for any reason you wish to view, correct, or update personal information collected about you, or if you want to deactivate your Trial Pro account and delete all of your information, please send us an email at support@trialpro.zendesk.com or info@trialpro.zendesk.com.

If for any reason you are concerned with the way we are using your personal information, or would like to correct or request that we delete such personal information, you can send your request to support@trialpro.zendesk.com or info@trialpro.zendesk.com.

8. TRANSFERS OUT OF COUNTRY OF COLLECTION

- Trial Pro has implemented and maintains a framework consistent with applicable law for transfers of data outside of the country of collection, including for transfers out of the EEA.
- Your Personal Information may be stored and processed in any country where we have facilities or in which we engage service providers, and by using the Services you understand that your information will be transferred to countries outside of your country of residence, including the United States, which may have data protection rules that are different from those of your country. In certain circumstances, courts, law enforcement agencies, regulatory agencies or security authorities in those other countries may be entitled to access your Personal Information. ADDITIONAL INFORMATION REGARDING THE EEA: Some of the non-EEA countries are recognized by the European Commission as providing an adequate level of data protection according to EEA standards (the full list of these countries is available at: https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/adequacy-protection-personal-data-non-eu-countries en).

• We retain Personal Information for as long as needed or permitted in light of the purpose(s) for which it was obtained and consistent with applicable law.

9. SAFEGUARDS

We employ a variety of measures to safeguard the collection, transmission, and storage of the information we collect. These measures vary based on the sensitivity of the information that we collect, process, and store, and the current state of technology. Please note that no system can be guaranteed to be 100% secure. Therefore, while we strive to employ reasonable protections for your information that are appropriate to its sensitivity, we cannot guarantee or warrant the security of the information you share with us, and we cannot be responsible for the theft, destruction, loss, or inadvertent disclosure of your information.

10. CHANGES TO THIS PRIVACY POLICY

We reserve the right to change our practices and this policy at any time. We may also send an email or provide notice within some or all of our offerings when this policy changes. We encourage you to check this page regularly so that you know what our current practices are.

11. CALIFORNIA PRIVACY RIGHTS

California residents have the right to request the identity of any third parties to whom the resident's personal information was shared, if such sharing was to enable the third party's direct marketing efforts. If you are a California resident and wish to make such a request, please submit your request <u>info@trialpro.zendesk.com</u> OR to opt-out of having your personal information shared with third parties for their direct marketing purposes, please email us at <u>info@trialpro.zendesk.com</u>.

12. LINKS TO SITES AND SERVICES OPERATED BY OTHERS

The Trial Pro Service may contain links to other sites, applications, and services. Because Trial Pro does not operate those other sites, applications, and services, we cannot take responsibility for the privacy practices of the entities that operate them. We recommend that you consistently check privacy policies to understand an operator's practices. As a reminder, this policy describes Trial Pro's practices.

13. COOKIES

What are cookies?

Cookies are pieces of data that sites and services you use or visit can set on your browser or device, and they can typically be read on future visits to learn more about the User and to personalize an experience, including the ads that are displayed to the User. "Cookies" is also a term that may be used to refer to a range of technologies that help an operator identify Users and devices, which in turn can help personalize an experience, prevent fraud, store preferences, and speed up delivery of content.

How does Trial Pro use cookies?

Trial Pro may employ cookies and related technologies described below for a variety of purposes, including:

- To learn more about how our products and Services are used and similar analytical purposes;
- To understand how Users interact with advertisements;
- To understand how to improve performance;
- To prevent fraud; and
- To customize our products and Services with more relevant content.

For example, we might use a web beacon to learn whether an email message was opened, or we might store preferences in a Flash cookie (see below for more information).

What types of cookies and other technologies does Trial Pro use?

As described below, Trial Pro employs a number of technologies to provide and improve the Service. When you use the Service, you consent to our use of these technologies, but you are welcome to exercise the choices described below.

- *Browser cookies:* Trial Pro uses browser cookies. Most major browser companies offer tools or settings for Users who do not want cookies set or read on their devices. Please visit your browser's settings or privacy settings pages.
- Local shared objects: Trial Pro may use local shared objects (also known as Flash cookies) on its sites. Flash cookies operate differently than browser cookies, and cookie management tools available in a web browser will not remove Flash cookies. To learn more about how to manage Flash cookies, you can visit the Adobe Flash Player website and make changes at the <u>Global Privacy Settings Panel</u>.
- *Beacons, pixel tags, clear GIFs:* Trial Pro or third parties advertising within the Service may use these technologies to learn the online behavior and interests of Users and

to personalize ads that Users see. To learn more about behavioral advertising, please visit the Network Advertising Initiative's (NAI) <u>website</u>.

Device IDs and digital fingerprinting: The Service may use one or more of a variety of unique identifiers to recognize users and their devices, including MAC address, IDFA, and digital fingerprint, which may be comprised of several types of data, including device name and browser characteristics.

NOTE: Trial Pro may also generate and assign a user ID when you access or use one of its Services.

What are my privacy choices for advertising?

Advertising helps to defray certain costs of providing Services, especially costs that are incurred by Trial Pro but not recovered from Users. Thus, you may not have a choice to prevent advertisements from being presented when using the Services; however, you do have choices to limit personalized advertisements that are tailored to your interests.

If Trial Pro delivers personalized advertising, Trial Pro will provide notice and information about how you may be able to opt-out of such personalized advertisements.

If you do not wish to receive personalized advertising that is delivered by third parties, you may be able to exercise that choice through opt-out programs that are administered by third parties, including the Network Advertising Initiative (NAI), the Digital Advertising Alliance (DAA), and/or the European Interactive Digital Advertising Alliance (EIDAA). Where applicable, you may exercise your opt-out choices at the <u>NAI website</u>, the <u>DAA website</u>, or the <u>EIDAA website</u>. Trial Pro does not control these third-party-provided opt-out processes and is not responsible for any choices you make using these mechanisms or the continued availability or accuracy of these mechanisms.

Trial Pro uses Google to provide advertising through the Services and on third-party websites. We may use the following features based on Google Analytics for Display Advertising: Remarketing, Google Display Network Impression Reporting, the DoubleClick Campaign Manager integration, and Google Analytics Demographics and Interest Reporting. To opt-out of Google Analytics for Display Advertising or customize Google Display Network ads, you can visit the Google Ads Settings page.

There are several browser plugins available to Users who want to be better informed about and have more control over the use of cookies and related technologies on their devices. Some popular ones are <u>Ghostery</u> and <u>Abine</u>.

14. CONTACTING US

This Privacy Policy applies between you and Trial Pro LLC.

Visitors can send us an email at <u>info@trialpro.zendesk.com</u>, or write to us at: Trial Pro LLC, 3347 Castle Butte Dr. Castle Rock, CO 80109 ATTN: Legal Dept.